

Ministry of Health (MOH) Breast Prosthesis Service Payment

How to use your MOH funding to purchase with *naturalwear*

**Shop Online &
Use Your
MOH Funding!**

Are you Eligible for MOH Breast Prosthesis Service Funding? If unsure...



We can help answer questions!
Either call us on
0800 612-612 or email us;
info@naturalwear.co.nz

Online Buying Process

- Step 1 Purchase goods that the MOH will reimburse. You must use your credit card which will be charged for payment.
- Step 2 Naturalwear will email a confirmation of the order & delivery instructions relating to your purchase.
- Step 3 Naturalwear will dispatch goods to you within 2-4 days, unless there is a back order delay.
- Step 4 Goods arrive to your nominated address!

MOH Reimbursement Process – Following Your Online Purchase

- Step 1 Firstly, we strongly encourage you to find out how much funding you have available by calling the MOH helpline on 0800 458-448. Ext: 4.
- Step 2 A) Print off a copy of your purchased goods receipt and B) Download the MOH Claim Form – from our website “breast care” page.
- Step 3 Post to Naturalwear; A) the fully completed MOH claim form, B) the copy of your purchased goods receipt and C) a bank deposit slip for your refund.
- Step 4 After verifying your details, Naturalwear will lodge the claim with MOH. A confirmation email is sent to the customer confirming receipt.
- Step 5 The MOH then assess your claim alongside the available funding, and if approved, you will be reimbursed with the payment.
- Step 6 MOH reimbursement payments usually take around three - four weeks to process from the time that the claim form is received by Naturalwear.
- Step 7 When your payment has been received by Naturalwear, you will then be reimbursed within 3 working days.