

HOW TO USE YOUR MOH FUNDING TO PURCHASE WITH *naturalwear*

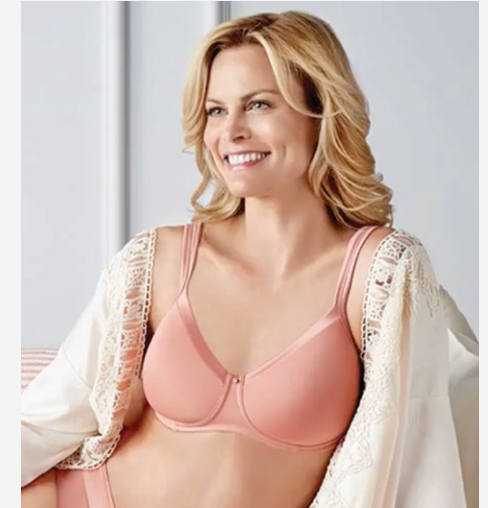
ARE YOU ELIGIBLE FOR MOH BREAST PROTHESIS SERVICE FUNDING?
IF YOU'RE UNSURE...

WE CAN HELP ANSWER QUESTIONS!
EITHER CALL US: 0800 612 612
OR EMAIL: info@naturalwear.co.nz

SHOP ONLINE & USE YOUR MOH FUNDING!

You need to find out how much funding you have available by calling the MOH helpline on **0800 458 448**

- STEP 1** Use your credit card to make your purchase.
- STEP 2** Naturalwear will email a confirmation of the order & delivery instructions relating to your purchase.
- STEP 3** Naturalwear will dispatch goods to you within 2-4 days, unless there is a back order delay.
- STEP 4** Goods arrive to your nominated address!



MOH REIMBURSEMENT PROCESS – FOLLOWING YOUR ONLINE PURCHASE

- STEP 1** A) Print off a copy of your purchased goods receipt and B) Download the MOH Claim Form – from our website “breast care” page.
- STEP 2** Post to Naturalwear, P.O. Box 24341, Royal Oak, Auckland, 1345; A) the fully completed MOH claim form, B) the copy of your purchased goods receipt’ and C) a bank deposit slip or your bank account details for your refund.

After verifying your details, Naturalwear will lodge the claim with MOH. The MOH will process your claim once funding is approved. Once we receive confirmation of this we will reimburse payment. MOH usually take **around three – four weeks to process** from the time that the claim form is received by Naturalwear.

When your payment has been received by Naturalwear, you will then be reimbursed within 3 working days.